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National Resource Center for Child Welfare Data and Technology
 A SERVICE OF THE CHILDREN'S BUREAU/HHS • A MEMBER OF THE T/TA NETWORK

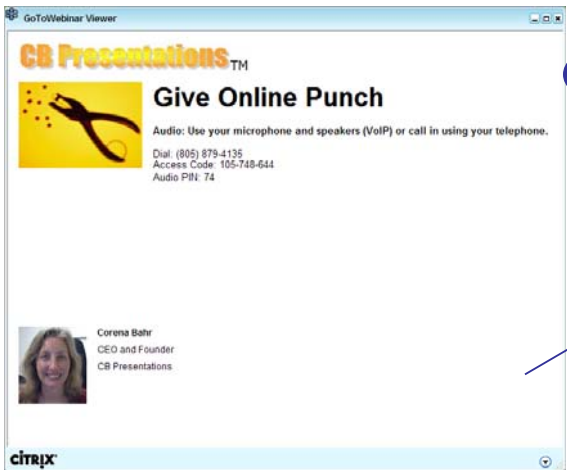




May 27, 2010

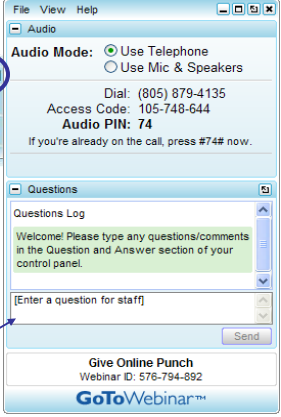

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GoToWebinar Attendee Interface

1. Viewer Window



2. Control Panel



Outline of Presentation

- Mission
- Changes
- Outreach
- Coordination
- Our Services
- Priority Areas

Polling Question

What best defines your role?

- CB Central office
- CB Regional office
- TTA Network
- Other

Mission

Our mission is to assist States (including child welfare agencies and courts) and tribal child welfare agencies in improving outcomes for children and families through the use of data and information technology.



Goals of NRC

Goal 1:

Provide assistance to State and Tribal child welfare agencies to **examine and analyze the effective use of automation** in order to support the delivery of child welfare services which

- strengthen parental capacity
- are family-centered,
- community-based, and
- individually-focused.

Goals of NRC

Goal 2:

Provide TA that will enhance, and build upon, the capacity of State, Tribal and court personnel to:

use automation effectively to obtain reliable data, *and* measure outcomes.

Goals of NRC

Goal 3:

Promote the exchange of data between child welfare agencies and courts.

Framework

- Systems of Care and CFSR Principles
- Implementation Science and Adaptive Leadership
- **Importance of integration of program, practice, systems and data**

Changes in the NRC-CWDT

- New Partners
- New Consultants
- Evaluation
- Priority Areas



NRC-CWDT

Partners

CWLA – Child Welfare League of America

NICWA – National Indian Child Welfare Association

NCSC – National Center for State Courts

WESTAT – Employee-owned Research Corporation



NRC-CWDT Team

CWLA Staff

Lynda Arnold
Julie Chang
Aiyana Pucci
Abe Sarvestani

CWLA Consultants

Judith Atkinson
Larry Brown
Kate Hjelm
Penny Maza
Debbie Milner
John McInturf
Cheryl Montoya
Joe Murray
Tom Pomonis

NCSC

Paul Embley
Gene Flango
Di Graski

NICWA

Ashley Horne
Nadja Jones
David Simmons

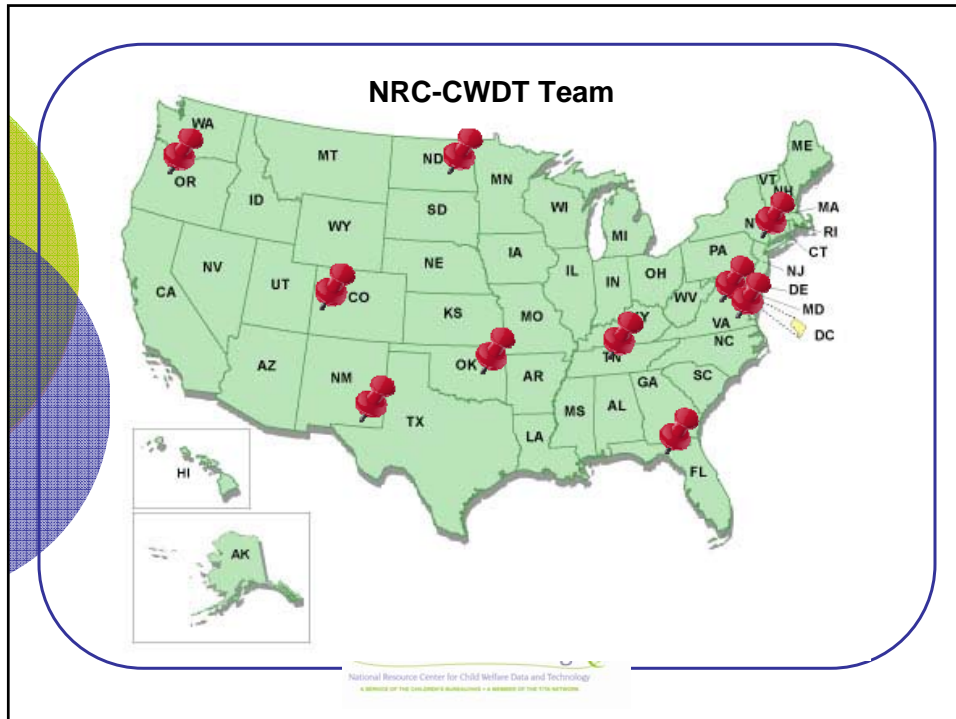
Westat

Janet Ciarico
Marneena Evans
George Gabel
Ed Mann
Jane Mettenburg
Sid Schneider

Evaluator (Westat)

Angela Greene





Evaluation

Cross-site Evaluation

- Coordination of NRC's and IC's
- State/Tribal satisfaction with T/TA

Internal Evaluation

- Satisfaction with NRCCWDT Conference
- State/Tribal satisfaction with T/TA
- Improved website usage
- Increased data capacity of State/Tribal agencies

Evaluation Products

- Quarterly Feedback to NRCCWDT Team
- Evaluation section in semi-annual reports

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Priority Areas

- NYTD
- Tribes
- Information Exchange (Court-Agency)
- Data Analysis & Use
- Technology
- CFSR
- Federal Reporting



Outreach

- Data Conference
- Website
- State Data Managers Network
- CFSR Coordinators' Network
 - Co-host with NRC for Organizational Improvement
- Groupsite
- Presentations
 - Tribal IV-E Grantees
 - Implementation Centers
 - State-Tribal Groups
 - Regional Meetings



Coordination

- Children's Bureau
 - Division of Program Implementation
 - CB Data Team
 - Division of State Systems
 - Division of CW Capacity Building
 - CFSR Team
 - NYTD Workgroup
 - Tribal IT Workgroup
 - Regional Offices
- TTA Network
 - NRCs
 - Implementation Centers

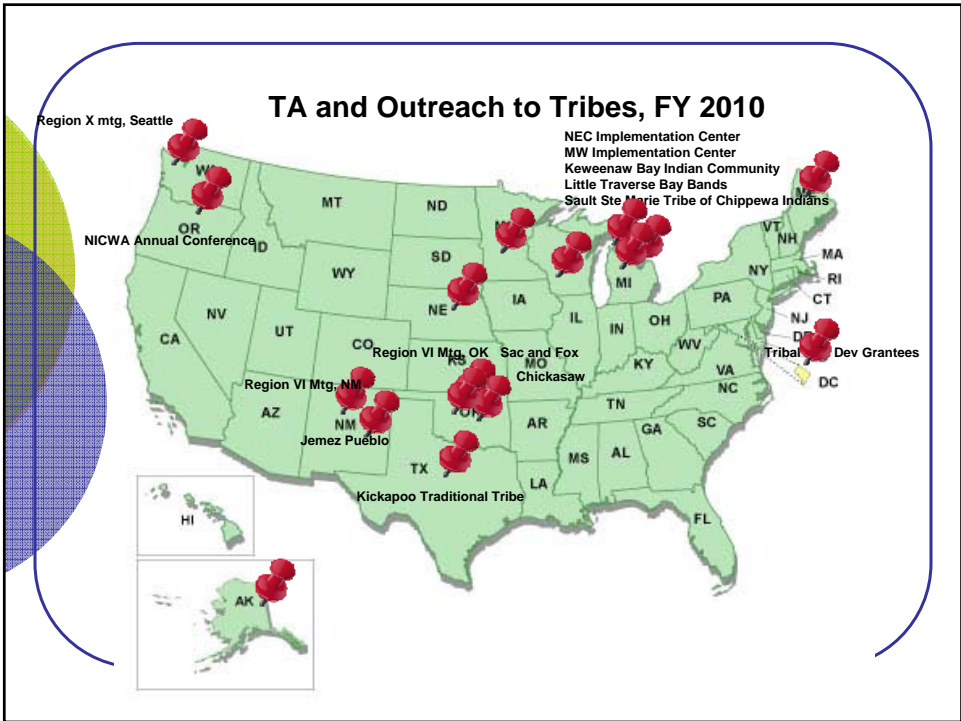
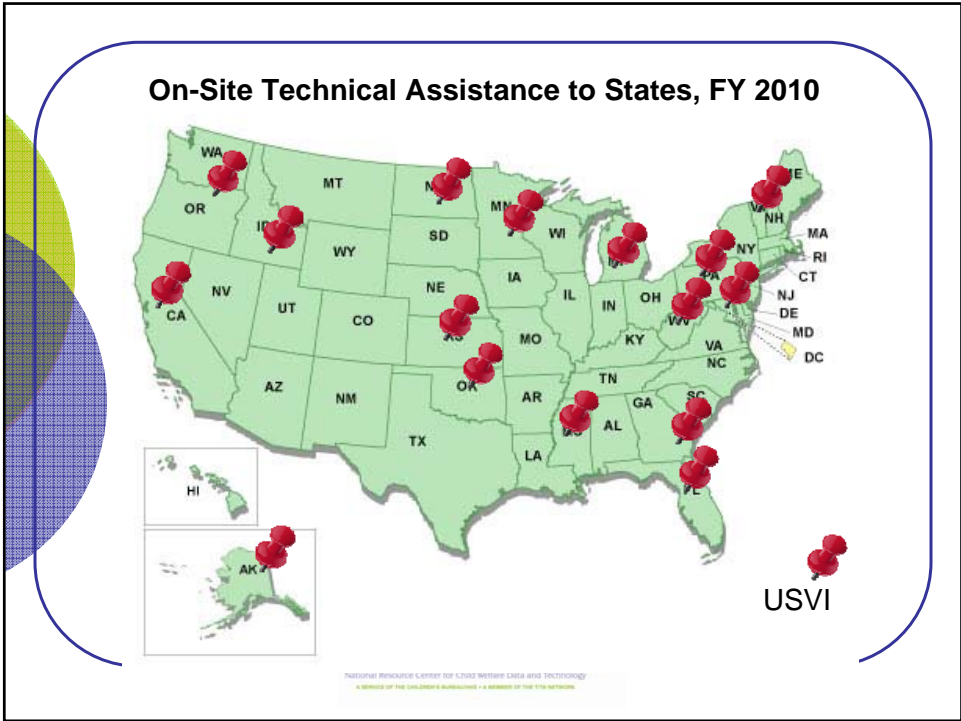


Technical Assistance

We provide technical assistance in a variety of ways

- Peer to peer
- Topical meetings
- Regional meetings
- On-site and off-site TA
 - (1 hr to intensive ongoing TA)
- Webinars





Products



- Toolkits
- Tips, Tools and Trends
- Fact Sheets
- Webinar Recordings
- Reconnect Families Database

Data and Technology Conference

Manage the Children's Bureau's annual data and technology conference

- Open call for papers, submissions from:
 - State agencies, Tribes, State courts, Universities, TTA Network, Children's Bureau
- Children's Bureau planning committee
- Collaboration with other CB meetings

Workgroup Presentations

- Tribal - David Simmons
- NYTD - Lynda Arnold
- Court-Agency Data Exchange – Di Graski
- Data Analysis - Lynda Arnold/George Gabel
- Technology – George Gabel



Tribal

GOALS

- Strengthen relationships with tribes
- **Improve** tribal governments understanding of how data and technology can assist their programs and services
- Developing AFCARS technical assistance resources



Tribal



PRIORITIES/PRODUCTS

- Tribal guide to AFCARS
- Tribal action plan template

TA EXAMPLES

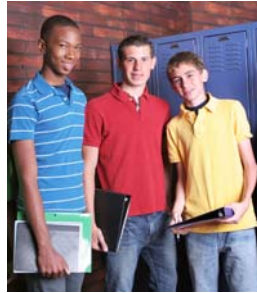
NYTD

GOALS

- Work in close coordination with the NYTD Technical Assistance Team
- Develop and distribute tools and products to support NYTD data collection and reporting
- Add support for survey development and administration
- Support the National NYTD meeting the week of the Data Conference



NYTD



PRIORITIES/PRODUCTS

- Develop Tip Sheets on various topics relevant to implementation of NYTD
- Coordinate webinars to highlight State agency efforts regarding NYTD implementation

TA EXAMPLES

Polling Question

- **What do you feel is the predominant T/TA need for States around NYTD?**
 - Online communication with youth
 - Survey
 - Developing IT system capacity
 - Mapping data elements

Courts



GOAL

Promote effective use of Court and Child Welfare resources through information sharing.

PRIORITIES/PRODUCTS

Host meeting of advanced data-exchange States

- Follow-up with States that attended Regional Meetings
- Prepare national report on the status of data exchange
- Present data-exchange successes at conferences
- Provide technical assistance

TA EXAMPLES

Polling Question

- What do you perceive as the most significant benefit of data exchanges between child welfare agencies and the courts?
 - More efficient processes, because redundant data entry is eliminated
 - More accurate, complete, and timely case information
 - Improved collaboration between agency and court staff
 - More effective performance measures to track outcomes for children

Data Analysis



GOAL

Provide materials, tools, venues, opportunities and examples to encourage the use of appropriate data and analysis in order to drive performance.

PRIORITIES/PRODUCTS

- Develop tools to assist in analyzing data
- Develop training and peer to peer opportunities re: data analysis

TA EXAMPLES

Technology



Polling Question

Which type of online communication tool have you used?

- Skype
- Facebook
- Instant Messaging
- Twitter
- None

Technology

GOALS

- Facilitate the exchange of information and ideas about IT among State and Tribal child welfare agencies
- Develop resources to foster new use of technology

PRIORITIES/PRODUCTS

- Tips, Tools and Trends
- Synopsis of literature
- Online discussions
- Conference presentations
- T/TA request reports

TA EXAMPLES

Approach

- Innovations in Child Welfare
- Innovations in Other Service Areas



Data and Technology Conference



13th National Child Welfare Data and Technology Conference

Hyatt Regency in Bethesda, MD
July 19-21, 2010

Registration is now open! For a draft agenda, travel information, and to register, visit www.nrccwdt.org

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